



RICE | BUSINESS

Jones Graduate School of Business

Global Travel Insurance Plan 2021-2022 Plan Benefit & Service Brochure



Insurance Underwritten By:



International SOS Membership Number:
11BYSG000011

Broker Services Provided By:



A business of Marsh McLennan

24/7 Travel Assistance Services Provided By:



Rice University
Jones Graduate School of Business
Policy number:
STP 273820

Who is International SOS?

As part of Rice University's commitment to our travelers, we have invested in global medical, security & emotional support assistance through International SOS. This program is designed to keep you healthy, safe and secure while you are traveling abroad and we strongly encourage you to take advantage of the services and online resources.

International SOS provides medical, security, emotional and logistical expertise to help safeguard our international travelers. So, if you lose your medication in Prague, need to see a doctor in New Delhi, get pick-pocketed in Rio or, in a more serious circumstance, are in a serious accident, you should immediately contact International SOS.

Travelers can conveniently dial one phone number that will connect them to the International SOS network of medical and professional service teams that operate 24 hours a day, 365 days a year, all over the world. International SOS will get in touch with us as needed, depending upon the situation and can even communicate with your family members.

Rest assured, International SOS will give expert advice to take care of any medical or security need while you are abroad. You simply carry the International SOS Membership card with you at all times and download the Assistance App to use this complimentary service. Both contain your membership number and key phone numbers along with the website address (www.internationalsos.com).

[Download the App Now](#)



Digital Learning: access ISOS training platform here [Digital Learning](#)

When to Use International SOS?

PREPARE before you leave home:	WHILE ABROAD all medical and security enquiries:	IN AN EMERGENCY ISOS provides all necessary emergency services, including:
<ul style="list-style-type: none"> • Download the Assistance App, log in using the membership number • Sign up for health and security email alerts • Call the Assistance Centre for pretravel information (i.e. vaccination, required medication and travel security concerns) • Inform friends and family that you are with International SOS, so they can get in touch with us should they have any concerns for your welfare while you are away 	<ul style="list-style-type: none"> • Health, safety, and security advice • Find a local nurse, internationally trained doctor or security specialist near you • Find medication or medical equipment • Travel advice on loss of travel documents or legal assistance • Assistance paying your medical fees 	<ul style="list-style-type: none"> • Arranging medical transportation and care • Monitoring your condition and provide advice along the way • Evacuating you when necessary • Contacting your family, so they know you are in good hands

How to Contact International SOS?

You can reach out to International SOS via phone at **+1-215-942-8478** or via the Assistance App. The assistance center is available 24 hours a day, 7 days a week.

The International SOS membership is managed by Rice University Risk Management Department. For further information, please visit [Rice Risk Management- International SOS](#)



2021-2022 Insurance Plan – At a Glance

Eligible Travelers

All students, alumni, faculty, staff, and approved guests while participating in Jones Graduate School of Business's global travel programs for a duration less than 365 consecutive days outside of the United States, as well as their accompanying dependents.

Medical Benefits

Total Maximum per Covered Accident or Sickness	\$250,000
Deductible	None
Co-Insurance Percentage	100% paid by Starr
Hospital Room and Board Expenses	Average of semi-private room rate
Prescription Drugs	Treated as any other Medical Condition
Pre-existing Conditions	Treated as any other Medical Condition
Emergency Medical Treatment of Pregnancy	Treated as any other Medical Condition
Treatment of Complications of Pregnancy	Treated as any other Medical Condition
Physiotherapy	\$500 max. per session for up to 20 sessions
Mental Nervous Disorder	\$500 max. per session for up to 20 sessions
Dental Benefit	
➤ Injury	➤ \$5,000 max.
➤ Alleviation of Pain	➤ \$1,000 max.
Medical Emergency Guarantee Charge	\$10,000 max.



2021-2022 Insurance Plan – At a Glance

Medical Benefits - *continued*

Emergency Medical Evacuation	100% of actual expenses incurred
Emergency Reunion	\$10,000 max. following a covered Emergency Medical Evacuation
Family Reunion	\$10,000 max. when hospital confined for 3 or more consecutive days
Repatriation of Remains	100% of actual expenses incurred

Travel Inconvenience Benefits

Baggage Delay	\$200 max. per day for up to 5 days after 12 hours delay
Checked Baggage (Loss or Damage)	\$2,000 max.
Trip Cancellation	\$2,000 max.
Trip Delay	\$200 max. per day after 6 hours delay for up to 14 days; Benefit Maximum: \$2,000
Trip Interruption	\$2,000 max.
Repatriation of Remains	100% of actual expenses incurred

Security/Natural Disaster Evacuation Expense Benefit

Benefit Maximum	\$100,000
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Accidental Death & Dismemberment Benefits

➤ Students, Alumni, Faculty, Staff, Guests	➤ \$25,000
➤ Dependents	➤ \$10,000



Benefit Inquiries or Claims Questions

For clarification of benefits or to verify eligibility, contact:
Administrative Concepts, Inc. (ACI)

- 1+ (888) 293-9229 (in or outside the U.S.)
- Fax 1+ (610) 293-9299
- Email aciclaims@acitpa.com

For reimbursement of out-of-pocket expenses,

1. Contact ACI at 888-293-9229 and request the appropriate claim form
2. Mail the completed claim form with copies of supporting documents (doctors' bills, proof of payment, etc.) to:
Administrative Concepts, Inc. (ACI)
P.O. Box 4000, Collegeville, PA 19426-9000

Or register and file a claim using the following link:
[Online Claim Portal](#)

For the status of a claim, go online to:
[Claim Status](#)

