

TIFFANY CHAMPAGNE-LANGABEER, PHD, MBA, RD, LD

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Tiffany.Champagne@uth.tmc.edu

Education

The University of Texas Health Science Center

Ph.D. in Healthcare Management, 2013

Minors in Health Policy and Biomedical Informatics

Dissertation Research: “The Development of Community Based Health Information Exchanges:
A Comparative Assessment of Organizational Models”

Elected into Delta Omega Honor Society

The University of St. Thomas, Houston, Texas

Master of Business Administration (MBA), Finance, 2003

The University of Texas at Austin

Bachelor of Science, Nutrition, 1995

Elected into Kappa Omicron Nu Honor Society

Academic Experience

University of Texas Health Science Center

2015-present

Assistant Professor, The School of Biomedical Informatics

University of Texas Health Science Center

2007-2013

Statistician and Research Associate

Conducted health policy and outcomes research for the UT Fleming Center for Healthcare Management and the Center for Emergency Research (both on a paid and volunteer basis). Performed statistical analyses using SPSS on cardiovascular disease outcomes. Prepared literature reviews, drafted manuscripts, created presentations and reports. Helped faculty develop and teach the following courses:

- Health Planning
- Healthcare Management

The Houston Community College System and Babson College (Boston)

2005-2015

Program Director and Mod Faculty, Goldman Sachs 10,000 Small Businesses Initiative

Planned and implemented all aspects of a \$25 million dollar small business development grant program. Worked directly with Babson College, Margaret Spellings and Co., the Wharton School, the Goldman Sachs Foundation, the City of Houston, and local stakeholders in strategic planning and measurement and evaluation. Prepared marketing and external communication materials to support program development and recruitment of small business owners. Instructor of multiple courses, comfortable with both online and traditional course delivery formats.

Professional Experience

Greater Houston Healthconnect **Vice President**

2012-2015

Served on the founding senior management team for this highly visible, community-based health information exchange in the Texas Medical Center. Responsible for outcomes measurement, proposal development, industry research, strategic account management, and business intelligence. Helped to generate \$9 million in total revenues since inception, from state and federal grants, client revenue, and local philanthropy.

Created cost-effectiveness models from health resource utilization databases for key clients including Texas Children's Hospital, CHRISTUS Health, Houston Methodist Hospital, Harris Health, Legacy, United Healthcare, Medicaid, and many other major health systems. Served as the primary author and investigator on multiple grants to augment continuity of care throughout the safety net and behavioral health community. Numerous speaking engagements to clients, board members, academic, and others at the national, state, and local level regarding health IT, public health policy, evolution and entrepreneurialism in non-profit business models.

Houston Independent School District/Aramark **Director of Operations, Child Nutrition**

2003-2005

Directed the operations of over 120 kitchens, approximately 450 personnel. Created feasibility study to offer free breakfast to all HISD children by maximizing government subsidies. Co-authored a USDA Child and Adult Care Food Program (CACFP) grant, which established the first Free Supper Program for low-income and at-risk students.

Sodexo **Clinical Nutrition Manager, Registered Dietitian**

1996-2001

Responsible for food service, clinical, and related financial functions including management of 60 personnel.

Publications

Langabeer, J. and **Champagne, T.** (2015). Exploring Business Strategy in Health Information Exchange Organizations. *Journal of Healthcare Management*, 61(1), 15-26.

Gonzalez, M., Alqusairi, D., Jackson, A., **Champagne, T.**, Langabeer, J., and Perse, D. (2015). Houston EMS Advances Mobile Integrated Healthcare Through the ETHAN Program. Directing Appropriate Care in EMS. *Journal of the Emergency Medical Services*, 40(11): 53-56.

Langabeer, J. and **Champagne, T.** (2013). The Evolution of Health Information Exchange. *Journal of Healthcare Information Management*, 27 (2), 24-30.

Champagne, T. (2013). The Development of Community Based Health Information Exchanges: A Comparative Assessment of Organizational Models. Unpublished doctoral dissertation.

Invited Lectures and Presentations

- A Regional Hospital and EMS Quality Improvement Program for Cardiovascular Emergencies.* (Co-Presented with Langabeer J, Helton J, and Segrest W). American College of Healthcare Executives, Chicago, IL, March 2016.
- Transforming Traditional Models of Emergency Medical Services with TeleHealth and Community Paramedicine: A Case Study of the Houston Fire Department's ETHAN Project.* (Co-presented with Langabeer J, Alqusairi D, and Gonzalez M. The University of Texas McCombs Business School Annual Healthcare Symposium, Innovation in Healthcare Delivery. April 2016, Austin, TX.
- Healthcare Management in a Technology-Based Environment.* Guest lecturer for Rice University MBA students in healthcare management, October 2015.
- Advancing Continuity of Care Using Accessible Healthcare Technology,* DSRIP Quarterly Meeting, UTMB Executive Leadership Council. Galveston, TX, July 2015.
- Improving collaboration: Medicaid-CHIP Health Plan (SE Texas Region): How Health Plans and Hospital Case Managers Can Work Together.* RHP 2 DSRIP, Galveston, TX, July 2015.
- Informatics and Information Technology in Healthcare,* (co-presented with Jim Langabeer, PhD), UT Austin McCombs School of Business Healthcare Symposium, Austin, TX, April 2015.
- Evaluating Health Policy and Economics within the Context of Health IT.* Guest lecturer for Health Economics and Policy PhD Course, University of Texas School of Public Health, Houston, TX, April 2015.
- Healthcare Technology and Database Analysis,* Guest lecturer for University of Texas School of Biomedical Informatics (SBMI), Houston, TX, April 2015.
- ADT Alerts for Medicaid Participants: Shared Experiences from Healthconnect,* Health Information and Management Systems Society State Conference, Austin, TX, February 2015.
- ETHAN: How Houston is Revolutionizing Emergency Response,* (Co-presented with Michael Gonzalez M.D.), Kelsey-Seybold Foundation Research Symposium, December 2014.
- A Curvilinear Path Towards Interoperability: Homogeneity and Disparity in Models of Health Information Exchange,* (Co-presented with Jim Langabeer, Ph.D.), American Medical Informatics Association Conference, Washington, DC, November 2014.
- Update on Data Sharing and Outcomes,* Texas Health Services Authority, Austin, TX, July 2014.
- Improving Patient Care Outcomes with HIE.* Jefferson County Medical Society, August 2013.
- The Evolution of Health System Collaboration.* Guest lecturer for Rice University MBA students in healthcare management, April 2013.
- Business and Operational Models for Data Sharing and Impacting Patient Care,* Texas Health and Human Services Commission, Austin, TX, April 2012.

Memberships

American Medical Informatics Association (AMIA), Member and Peer Reviewer for *JAMIA*

Health Information and Management Systems Society (HIMSS), Member

American College of Healthcare Executives (ACHE), Member

Academy of Nutrition and Dietetics, Member

Delta Omega, Public Health Honor Society

Licenses/Certifications

Registered Dietitian, RDN, RD, CDR #848137

Licensed Dietitian # DT83759